



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

JFW

Applicant: Michael Chack

Title: METHOD OF QUEUING REQUESTS TO ACCESS A COMMUNICATIONS NETWORK

Docket No.: 2046.071US2

Serial No.: 10/660,881

Filed: September 11, 2003

Due Date: N/A

Examiner: Unknown

Group Art Unit: 2143

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

We are transmitting herewith the attached:

Revocation and Power of Attorney (2 pages).

A return postcard.

SCHWEGMAN, LUNDBERG, WOESSNER & KLUTH, P.A.
P.O. Box 2938, Minneapolis, MN 55402 408-333-9972

By: _____
Name: Andre L. Marais
Reg. No. 48,095
ALM:CMG:lmp

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on this 31 day of March, 2005.

LISA POSORSKE
Name

Lisa Posorske
Signature

**REVOCATION AND POWER OF ATTORNEY**

Serial Number: 10/660,881

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Dkt: 2046.071US2**S/N 10/660,881****PATENT****IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

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NETWORK**REVOCATION AND POWER OF ATTORNEY**
CERTIFICATE UNDER 37 CFR § 3.73(b)

Commissioner for Patents
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Alexandria, VA 22313-1450

In accordance with 37 C.F.R. Section 1.36, M.P.E.P. Section 402.05 and 402.07, please revoke any existing Powers of Attorney, if any, and appoint the following attorneys and/or patent agents to prosecute this application and to transact all business in the Patent and Trademark Office in connection therewith:

Customer Number: 21186**CERTIFICATE UNDER 37 CFR § 3.73(b)**

Aspect Communications Corporation hereby certifies that it is the assignee of the entire right, title and interest in the patent application identified above by virtue of the following:

an Assignment from the inventor to Aspect Telecommunications Corporation recorded June 3, 1999 on Reel 010015, Frames 0518-0520; and

a Change of Name from Aspect Telecommunications Corporation to Aspect Communications Corporation filed February 28, 2005.

To the best of my knowledge and belief, title is in Aspect Communications Corporation, the assignee.

Pursuant to 37 C.F.R. §3.73(b) I hereby declare that I, Stephen Yu, am empowered to sign this certificate on behalf of Aspect Communications Corporation, the assignee.

I hereby declare that all statements made herein of my own knowledge are true, and that

REVOCATION AND POWER OF ATTORNEY

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all statements made on information and belief are believed to be true.

Please direct all correspondence in this case to:

Schwegman, Lundberg, Woessner & Kluth, P.A.
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Telephone No. (612)373-6900
Customer No. 21186

Date 03/23/05 By Stephen Y
Stephen Yu
Title: VP, General Counsel and Secretary
Aspect Communications Corporation